Question: Why do works have to be undertaken over the Christmas holiday period?

The total duration of work to be completed on the Wauchope CBD Upgrade is 10 months. If works were to be delayed to avoid Nov-Jan in 2018/19 this would then push the end of the program into the same holiday period next year in 2019/20. If works were again halted for the 2019/20 holiday period, project completion would then not be achieved until early 2020.

It is acknowledged this programming creates inconvenience during this current 2018/19 holiday period however this program ensures the works will be completed prior to the same 2019/20 holiday period and reducing the likelihood of further inconvenience into 2020.

Question: Why can’t works be done at night and over the weekends when shops are closed?

Works have and will continue to be undertaken outside of business hours including Saturdays-Sundays and into the evenings through the week. Potential impacts to shops have been identified and some of the more disruptive activities already undertaken outside of business hours.

The contractor has been granted approval to work additional hours outside of business hours to both reduce the inconvenience to businesses and complete the works. At the same time the program is balancing the need to ensure uninterrupted access to businesses throughout all scheduled activities while delivering the works as efficiently as possible.
Question: How will access to shops be impacted during the work?

Work has been staged to ensure uninterrupted access to businesses from scheduled activities throughout. The contractor has made arrangements for temporary access structures to span the new footpath works as works are undertaken. While there will be inconvenience with these temporary arrangements it is considered the best balance between impacts to the public and ensuring the works are completed as quickly as possible.

Question: How will I be kept informed of the work?

Updates on progress of the project is being delivered via a number of means:

- Notification of works was sent to all owners and tenants prior to commencement

- A project page has been established on Council's website which is updated weekly [https://www.pmhc.nsw.gov.au/About-Us/What-Were-Up-To/Major-projects/Wauchope-CBD-upgrade](https://www.pmhc.nsw.gov.au/About-Us/What-Were-Up-To/Major-projects/Wauchope-CBD-upgrade)

- A weekly email is being distributed to all businesses adjacent to the work who have registered for updates. Other stakeholders are similarly receiving the same weekly update

- A project display has been set up in the Council Admin Building in High Street, Wauchope

- Individual businesses are being kept informed of the immediate impacts of the work by the contractor Green Construction & Management

- Various updates are being posted via social media

- Project information signage is being installed on site fencing

Question: Why is the work taking so long to complete?

The construction program has been negotiated with the appointed contractor and developed in consideration of the need to ensure uninterrupted access to businesses while at the same time still completing the work as efficiently as possible and within the available budget. There are significant works to be undertaken not just on the footpath but on relocation/provision of services and many activities that necessitate being undertaken outside of business hours however the duration is approx. 10 months.

Question: Why are we losing the kerbside parking during the work?

It will be necessary during various stages of the project to position equipment in the parking lane adjacent to the worksite or to direct pedestrians to use the parking lanes while work on the footpath is underway. For safety reasons it will also be necessary to separate vehicle traffic from pedestrians and workers and for this reason there will be times when parking will not be permitted in the existing parking lane.
Question: How many parking spaces are being lost?

The project includes provision of 17 one hour spaces, 5 disabled spaces and 4 fifteen minute spaces in High Street between Cameron and Hastings Streets as well as 10 dedicated motorcycle spaces in Bransdon Street. Works were completed recently on linemarking to formalise the parking bays and improve efficiency of parking in the available space however the new works will result in 7 spaces less in High Street than are currently available.

The removal of these spaces will result in safer pedestrian crossing points, slower vehicle speeds as well as improved street amenity which were highlighted as the key priorities of the community during the design development of the Wauchope Main Street Plan in 2015.

Question: Why is work underway on both sides of High Street?

Part of the Wauchope CBD Upgrade includes the installation of a new water main in the footpath on the northern side of High Street between Cameron and Hastings Streets. To enable the footpath replacement works to progress it has been necessary to complete the watermain replacement in advance of the actual footpath replacement.

Question: Why are we losing parking?

A key priority identified by the community through the community consultation as part of the development of the Wauchope Main Street Plan was for improved pedestrian safety at the pedestrian crossings. The design has therefore relocated the two crossing points to safer locations necessitating the removal of seven existing parking spaces to ensure safety of pedestrians at these new crossing points. At the same time it has been possible to improve the street amenity through provision of landscaping and al fresco dining opportunities which were also seen as priorities of the community.

Question: Why can’t we have additional parking eg angle parking?

The design has been developed considerate of the available pavement width and to improve pedestrian safety, reduce vehicle speeds, and maximise footpath space. There was insufficient room to widen the roadway to provide angle parking without impacting the existing footpaths and angle parking in this environment is considered to compromise safety and impact the circulation of traffic.

Question: How much is the project costing?

The total project budget for the Wauchope CBD Upgrade is $2.686M

Question: What is being done for additional parking?

During the works, customers are being encouraged to utilise the existing parking available around the CBD (Hastings Street, Oxley Lane, Cameron Street, Young Street) and have produced a guide to direct people to these other parking opportunities. This guide is available via the project page on Council’s website.
Question: When will work be completed?

The current construction program will see work completed by September 2019.

Question: Who do I contact if I have a question regards the works?

Enquiries in relation to the immediate works and associated impacts to business accesses can be directed to the contractor on-site Green Construction and Management (robertgreen.gcm@gmail.com). Other project enquiries can be directed to Council wauchopeCBDupgrade@pmhc.nsw.gov.au or Ph: 65818111