

# MINUTES

## ENGAGING AND COMMUNICATING WITH OUR COMMUNITY



### LAKE CATHIE 8 May 2017

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#### PRESENT:

Deputy Mayor Lisa Intemann  
Councillor Rob Turner  
Councillor Mike Cusato  
Councillor Sharon Griffiths  
Councillor Peter Alley  
Councillor Justin Levido  
Councillor Lee Dixon

Craig Swift-McNair (General Manager)  
Rebecca Olsen (Director Corporate Performance)  
Jeffery Sharp (Director Strategy and Growth)  
Andrew Doig (Acting Director Infrastructure)  
Matt Rogers (Director of Development and Environment)  
Lucilla Marshall (Group Manager Community Place)

75 community members

#### APOLOGIES:

Councillor Geoffrey Hawkins

The Deputy Mayor welcomed those in attendance and introduced the Councillors and Council staff members present.

<b>Applicant</b>	Mr Paul Flemming
<b>Question 1 Submitted</b>	The plan to construct a stone revetment wall in front of Illaroo Road for its long term protection against erosion has been certified by the State Minister for Planning, estimated cost \$8M. We understand that funding will be addressed in a further study termed a distributional analysis. Would Council please advise the purpose and scheduling of this analysis, and how the community, locally and across the LGA, will be involved in it?
<b>Comment</b>	<p>When the Minister or Planning certified the Lake Cathie Coastal Zone Management Plan, he required that a distributional analysis of the benefit of the revetment be carried out to inform a funding model. In other words, Council has been required to look at who will benefit from the revetment and consider this as part of deciding how to pay for its construction.</p> <p>Council staff are working with the Office of Environment &amp; Heritage to develop a scope of work for a distributional analysis. Community engagement will be carried out when Council has developed a draft funding model.</p>
<b>Meeting Notes / Action</b>	<p>The Director Development &amp; Environment (DDE) addressed the response provided above.</p> <p>In response to a question on whether the broader community would be engaged on this issue when the time was right, the DDE responded that yes, an engagement program would be undertaken.</p> <p>It is the understanding of the DDE that funding tied to this project is not time specific i.e. there is funding available at any time for this sort of project as opposed to a particular funding program with a particular end date, and this will include a public exhibition of the draft distributional analysis.</p>

<b>Applicant</b>	Mrs Priscilla Flemming
<b>Question 2 Submitted</b>	<p>The DA for the walking track through the public recreation reserve/ littoral rainforest area from Jonathon Dickson Reserve to Middle Rock Road was lodged with Council on 3 February 2017 (DA No. 2017/69), with a public exhibition period from 16 February to 17 March.</p> <p>Questions:</p> <ol style="list-style-type: none"> <li>1. When will the decision on this DA be made public?</li> <li>2. Is there a time limit from 3 February in which a decision must be made?</li> <li>3 Will the submissions made during the exhibition period be made public?</li> </ol>
<b>Comment</b>	<p>Following the question number above, the responses are as follows:</p> <ol style="list-style-type: none"> <li>1. The decision on this application will be made public as soon as it is determined. At this stage, staff are awaiting a review of the Environmental Impact Statement (EIS) by State government agencies that must be taken into account as part of the assessment process. There appear to be some deficiencies with the EIS and it is expected that these deficiencies will delay the assessment of the application, but at this stage, any further timing is unknown.</li> <li>2. No.</li> <li>3. Yes.</li> </ol>
<b>Meeting Notes / Action</b>	<p>The DDE addressed the response provided above.</p> <p>In response to a question on whether there are likely to be major changes to the EIS, the DDE responded that it was unclear whether there would be major changes, but that any changes would be publicly available and reflected in the development assessment report to ensure transparency.</p>

<b>Applicant</b>	Mr Michael Fullbrook
<b>Question 3 Submitted</b>	<p>Lake Cathie Skate and Recreation Park:  If Peter Besseling or representative could present or speak about the grant funding too which we are going to receive and I would also like to inform the Council and community on the updates of our progress.</p>
<b>Comment</b>	<p>Lake Cathie Skate and Recreation Park were successful in the Port Macquarie-Hastings Council Community Grants Program 2016-2017 for \$10,000 and this will go towards the engagement of a design professional to prepare a concept plan for the Skate and recreation facility.</p> <p>The Lake Cathie Progress association has also made requests at a recent Council meeting to prioritise the development of the Lake Cathie Foreshore Master plan.</p> <p>Given the nature of the proposal within the Lake Cathie Skate and Recreation Park grant application and other development being undertaken in Lake Cathie, both current and planned, there is an opportunity to ensure the key public spaces in the Lake Cathie area, particularly the foreshore, meet the communities' requirements and are strategically planned for the future.</p> <p>As such Council will be giving consideration to developing a foreshore master plan for the Lake Cathie area for the 2017-2018 Operational Plan which is currently on public exhibition. The master plan will include community priorities and actions for development of the foreshore.</p> <p>It is anticipated that the skate and recreation facility can be incorporated into the master plan and associated timeframes.</p>
<b>Meeting Notes / Action</b>	<p>The DDE addressed the response provided above.</p> <p>Mr. Fullbrook then provided a verbal update to the meeting on the genesis of the Skate Park project and the work the local Lions Club have done to assist with this project to date. It was noted that the local committee had already raised approximately \$9,000 towards this project. The committee will apply for government grants to continue to build the funds for the skate park.</p> <p>In response to a question about what Councils position was on the location of the Skate Park, the DDE responded that this would be dealt with through the development of a Masterplan for the entire foreshore area.</p>

<b>Applicant</b>	Mrs Sue East
<b>Question 4 Submitted</b>	Are there plans for PMHC to allocate funds in their next budget, for the upgrade to Ocean Drive through the village, dredging of the lake and repair / expansion of the lake foreshore?
<b>Comment</b>	<p>There are currently no plans for Council to allocate funds in next financial year's budget to upgrade Ocean Dr through Lake Cathie.</p> <p>Council is currently planning on undertaking road maintenance activities in the coming months including rehabilitating Ocean Dr from 200m north of Middle Rock Rd to Fiona Cres and resealing from Fiona Cres north to the bridge. The plan is to complete the rehabilitation this financial year and undertake the reseal in the next financial year once the pavement temperatures return to the required levels in September; current temperatures are too low for resealing.</p> <p>Funding has not been allocated in the draft 2017-2018 operational plan for restoration of the foreshore. However, an application for grant funding under the NSW Coastal Program will be submitted to fund the work.</p>
<b>Meeting Notes / Action</b>	<p>The DDE addressed the response provided above.</p> <p>The DDE stated that Council will lodge a funding application for dredging of the foreshore area in the coming month.</p> <p>The Director Strategy &amp; Growth (DSG) addressed the response above in relation to the maintenance of Ocean Drive. It was stated that there are currently no short term plans i.e. in the draft 2017-2018 Operational Plan, or the 2018-2019 program.</p> <p>There were many comments from the community members present that Ocean Drive is in a deplorable state and that Councillors should undertake a site visit to see certain parts of Ocean Drive for themselves. There was strong support for Council starting to fund some revised plans for the upgrade of Ocean Drive in the 2017-2018 Operational Plan.</p> <p>The Deputy Mayor committed to looking at this for future years and that we would treat these comments as a submission on Ocean Drive for the 2017-2018 Operational Plan currently on public exhibition.</p> <p>There are also problems with flooding of some properties along Ocean Drive i.e. 1537 Ocean Drive. There are also issues around 1532 &amp; 1536 Ocean Drive, with little or no table drain maintenance for decades. It would appear that the entire road needs to be fully reconstructed.</p> <p>It was noted that a petition is still underway around works on Ocean Drive and that Council will receive this shortly,</p> <p>Clr Levido raised the fact that in general, Council does not have enough money to do everything for everyone as a priority. The cost of infrastructure is growing rapidly every year and Council faces many priorities across the entire</p>

local government area. We need to make sure we get our fair share of funding and that there is an all of government approach to this issue.

The issue of continued growth in the area was also raised in relation to the increased pressure this will put on local roads and Ocean Drive. In partial response to this, Clr Rob Turner stated that Council is taking the planning and growth for the area seriously and recently adopted a new organisational structure with a division called Strategy & Growth in an effort to manage issues of growth better across the entire local government area.

Sue East addressed the residents and addressed the resignation of the Mayor and noted that the community looks forward to continuing to work with Council. Sue also mentioned the previous priority list that has been forwarded to Council.

Applicant	Mr Kevin Lewis
Question 5 Submitted	Can Council give some indication if and when footpaths might be extended along Ocean Drive near the Lake Cathie Medical Centre and then along to the Lake Cathie Primary School?
Comment	<p>The current section of path under construction is expected to be completed by the end of June (weather permitting). Construction of the path has been undertaken in conjunction with water main adjustments that have unfortunately been delayed due to higher priority works and recent wet weather.</p> <p>There are no specific time frames for the provision of footpaths further along this section of Ocean Drive. The construction of additional paths is linked to the continued development of land in the area. As development continues and additional infrastructure is provided Council will assess the appropriateness of footpath construction along Ocean Drive.</p> <p>The Port Macquarie -Hastings Bike Plan, available on Council's website, shows the proposed shared paths in this area specifically in the location referenced. The Port Macquarie -Hastings Pedestrian Access and Mobility Plan (PAMP) also includes information on current and proposed footpaths.</p>
Meeting Notes / Action	<p>The DSG addressed the response provided above.</p> <p>The PAMP and the Bike Plan are available on Councils web site for those who wish to see where future paths are likely to be.</p> <p>With regard to the footpath on Ocean Drive from Miala St to the medical centre, water main replacement works are still continuing</p> <p><b>Action - The DI will confirm a likely date for completion of these works and a response will be provided to Sue Warner (Lake Cathie Progress Association) in time for their next meeting to be held at 10:00am on Sunday 21st May at the Lake Cathie Bowling Club.</b></p>
Completed Action	<p><b>Customer Reference 9751/2017</b></p> <p>The water main installations were initially scheduled to be completed by the end of April, however weather delays and prioritised road rehabilitation works across the Local Government Area have had a significant impact on this deadline. Current projections are for the water main installations to be completed by mid June 2017. This anticipated completion date may be impacted by the connection of the Stingray Creek Bridge water mains. Correspondence Sent to Sue Warner on 16 May 2017.</p> <p>12/07/17: Water and Sewer staff advise that we experienced weather delays on these works and now expect completion of the water main installation by end July 2017.</p>

<b>Applicant</b>	Mr Albert Johnston
<b>Question 6 Submitted</b>	Why can't the Council finish the pathway from Miala Street, Lake Cathie to the Lake Cathie Medical Centre in Ocean Drive?
<b>Comment</b>	The current sections of path under construction are expected to be completed by the end of June (weather permitting). Construction of the path has been undertaken in conjunction with water main adjustments, to ensure the necessary water main works did not impact upon a newly constructed path. Unfortunately the water main adjustments at this location have been delayed due to higher priority works and recent wet weather.
<b>Meeting Notes / Action</b>	Please refer to the response provided to Question 5 above.

<b>Applicant</b>	Mr Albert Johnston
<b>Question 7 Submitted</b>	How much funding has the Council secured towards the skate board park in Lake Cathie?
<b>Comment</b>	<p>Lake Cathie Skate and Recreation Park were successful in the Port Macquarie-Hastings Council Community Grants Program 2016-2017 (Round 2) for \$10,000 and this will go towards the engagement of a design professional to prepare a concept plan for the Skate and recreation facility. This is currently the only secured funding for the project.</p> <p>Further funding has been allocated in the draft works program and the draft Section 94 Plan for the development of a skate facility in Lake Cathie. At this stage and subject to approval by Council there is an allowance of \$150,000 in the draft 2019/2020 program for future development of a skate facility.</p> <p>Throughout discussions with the community on a proposed Skate facility it should be noted that the intent is for the community to partner with Council with matching funds through grants, sponsorship, in-kind support and fundraising.</p>
<b>Meeting Notes / Action</b>	<p>The DDE addressed the response provided above.</p> <p>As stated in response to Question 3 above, the site location for the Skate Park is best dealt with through the development of a Masterplan for the entire foreshore area.</p>

<b>Applicant</b>	Mr Garry Roberts
<b>Question 7 Submitted</b>	Reconstruction of Stage 2 Ocean Drive, Lake Cathie: Why has Stage 2 of the already planned / designed reconstruction work on Ocean Drive, Lake Cathie (1516 Ocean Drive and Fiona Crescent intersection, north stage 1) been continually pushed back on Council's rolling works programme for early a decade?
<b>Comment</b>	<p>As noted these plans were developed over a decade ago during a different economic climate and different approach to Council's road asset management. Council has a key driver to ensure the maintenance of its existing assets reduces deterioration of the network on a public risk basis and that upgrades to infrastructure are prioritised based on fit for purpose requirements and the overall network need in terms of traffic capacity and safety.</p> <p>As such works are heavily focused towards maintaining the network with few upgrades and whilst there are designs for a major upgrade of this section of road, other upgrade works are of a higher priority.</p> <p>Council is currently planning on undertaking road maintenance activities in the coming months in this area of Ocean Drive including rehabilitating from 200m north of Middle Rock Rd to Fiona Cres and resealing from Fiona Cres north to the bridge. The plan is to complete the rehabilitation this financial year and undertake the reseal in the next financial year once the pavement temperatures return to the required levels in September; current temperatures are too low for resealing.</p>
<b>Meeting Notes / Action</b>	<p>Please refer to the responses to Question 4 above.</p> <p>Further to the above, Dean Geddes presented information in relation to issues with Ocean Drive not conforming to Amy's Law, particularly between numbers 1525 and 1577 Ocean Drive as there is no room for vehicles to pass cyclists safely. This is a major safety concern and needs to be addressed. Subsequent to the meeting, Dean sent Councillors further information on this issue that will be taken into account in future consideration of Ocean Drive upgrades.</p>

<b>Applicant</b>	Mrs Danielle Maltman
<b>Question 8 Submitted</b>	When were both Lake Cathie bridges last inspected by Council, as there have been reports from the public that there are vertical cracks in the cement pylons under the Ocean Drive Bridge? Are there any reports available?
<b>Comment</b>	<p>Structural inspections were undertaken on both the bridges in Lake Cathie in 2016 in accordance with Council's Bridge Management System. Council has programmed structural inspections of all our bridges to occur approximately every 2 years, following the RMS Bridge inspection guidelines. Both bridges were found to be structurally sound.</p> <p>Specifically for Cathie Bridge on Ocean Dr a structural inspection of the vertical cracking visible in the concrete piers was performed by Council's Bridge Engineer in conjunction with a Bridge Engineer and a Concrete Material Specialist from GHD, in mid March 2016.</p> <p>This was conducted by boat to facilitate close proximity to the piers and allow removal of a small section of the pier annuli (outer covering) which is exhibiting cracking. The annuli comprise a lightweight grout approximately 50mm thick which were retrofitted to the concrete piers a number of years ago, to encapsulate and protect the original concrete, particularly from chloride ingress.</p> <p>The inspection confirmed that the cracking is limited to the column annuli and does not extend through to the concrete piers under. The cracking evident appears to be caused by shrinkage of the annuli encapsulation material and does not indicate any structural concerns with the bridge structure.</p> <p>Such inspection reports are developed for internal technical assessment.</p>
<b>Meeting Notes / Action</b>	<p>The DSG addressed the response provided above.</p> <p>The Deputy Mayor stated that if there are ever concerns with structural issues that are identified by the public, then please let Council know.</p>

<b>Applicant</b>	Mrs Danielle Maltman
<b>Question 9 Submitted</b>	Is there a pathway / footpath / cycleway plans to link the Lake to Bonny Hills? If so, can they be reviewed by the community?
<b>Comment</b>	<p>The Port Macquarie -Hastings Bike Plan, available on Council's website, shows the proposed shared paths in this area. The Port Macquarie -Hastings Pedestrian Access and Mobility Plan (PAMP) also includes information on current and proposed footpaths. These plans provide guidance for the development of future works which include the provision of bicycle and pedestrian infrastructure.</p> <p>Both these documents were produced in 2015 following a detailed community engagement program. These documents are generally reviewed every 5-10 years.</p> <p>Staff are progressing plans to develop a walking trail connection between Middle Rock and the existing walkway/cycleway at Jonathon Dixon Reserve. When constructed, there will be an off-road pedestrian connection for the length of Chepana Street.</p> <p>In addition, Part 5 of Council's Development Control Plan outlines the strategic planning for the pedestrian and cycleway links between Lake Cathie and Bonny Hills and can be located on Council's website.</p>
<b>Meeting Notes / Action</b>	<p>The DSG addressed the response provided above.</p> <p>The DSG noted that the PAMP and the Bike Plan are on the Council web site, noting that there is nothing currently identified with regard to a path from Lake Cathie to Bonny Hills.</p>

<b>Applicant</b>	Mrs Danielle Maltman
<b>Question 10 Submitted</b>	Can a large community board be placed at the Woolworths complex by PMHC to evidence anything being reviewed / planned for Lake Cathie?
<b>Comment</b>	This is a great solution that Council will discuss with the building owners to seek permission to have a community notice board installed.
<b>Meeting Notes / Action</b>	This is supported by Council and as per the response above.  <b>Action - Council (DSG) will seek permission from the building owners for this to be installed.</b>
<b>Completed Action</b>	Customer Reference Number 9752/2017 Council have engaged with the strata manager for the Woolworth Complex as well as Woolworths themselves and at this stage there is no wall space available for a community notice board. Lucilla Marshall will make contact with the progress association and see if there is an alternative location they think would be suitable and work out a solution.

<b>Applicant</b>	Mrs Danielle Maltman
<b>Question 11 Submitted</b>	Is there a plan to address the increase in near misses of south bound traffic turn from bridge into Tallong Drive and traffic, heading both north and south, turning into Aqua Crescent, Elanora Drive and Parry Street from Ocean Drive?
<b>Comment</b>	<p>Road authorities including Council use an evidence-based approach to road safety rather than relying on anecdotal sources. In particular such evidence must be provided to meet the requirements for the installation of traffic facilities and to also gain funding from State and Federal agencies.</p> <p>In the five year period between 2011-2015 there were no crashes resulting in injury at the intersection of Ocean Drive and Tallong Drive and one injury crash at the intersection of Ocean Drive and Aqua Crescent. The total of one crash in five years is relatively low for the volume of traffic using these roads.</p> <p>The layout of the Ocean Drive and Tallong Drive intersection was recently improved with the pedestrian refuge on Ocean Drive and associated line marking. The refuge not only assists pedestrians in crossing the road but also acts as a traffic calming device. On the basis of this data and an assessment of the current layout Council has no plans for changes to the two intersections.</p>
<b>Meeting Notes / Action</b>	<p>The DSG addressed the response provided above.</p> <p>The DSG also stated that near misses are not recorded anywhere as they are generally not reported to the police or Council. Albert Johnston noted that he had tried to report an accident via the Police web site and over the incidents phone line, but neither was working so he was unable to lodge the incident.</p>

<b>Applicant</b>	Mrs Danielle Maltman
<b>Question 12 Submitted</b>	Is there a plan to address the increased safety concerns arising from trucks using Abel Tasman and Tallong Drives? Should this type of traffic be diverted to the Ghost Road, due to no pathways along this route for community / kids / mobility scooter users.
<b>Comment</b>	<p>Council is not aware of any significant increase in heavy vehicles or of any specific reasons - such as significant business or land development - along Abel Tasman Dr, Tallong Drive or areas off these roads that would create an increase in truck movements. As the Abel Tasman / Tallong Dr route connects only to Ocean Drive, all vehicles must come off Ocean Drive, and as such Houston Mitchell Dr is not an alternate route in this occasion.</p> <p>Further given the vertical and horizontal geometry and length of the Abel Tasman / Tallong Drive route, it would not present a more attractive route for trucks than Ocean Drive, which is the route they should be and in most circumstances will be using. It should be noted that general access vehicles up to and including semi-trailers and some truck &amp; dog combinations are legally allowed to travel on all local roads</p> <p>Council therefore has no immediate plans for these two roads.</p>
<b>Meeting Notes / Action</b>	The DSG addressed the response provided above.

<b>Applicant</b>	Mrs Danielle Maltman
<b>Question 13 Submitted</b>	Is there a bus shelter plan (particularly to protect our children, in all weather conditions in bus transfer to Bonny etc) at the foreshore? And other bus stops locations)
<b>Comment</b>	<p>Council installs a small number of new bus shelters each year, and this is generally funded through the receipt of specific grants. The 2016/17 program is complete and no new bus shelters are planned for the remainder of 2016/17. Council receives a large number of requests annually for new and upgraded bus shelters but due to the limitations of funding it is not possible to construct all of the shelters that are requested by the community. Council allocates priorities to new bus shelters on the basis of usage, safety, traffic volume on adjacent road, constructability and other factors.</p> <p>If Mrs Maltman and other members of the community can provide specific details of locations in Lake Cathie (and elsewhere) where new bus shelters should be considered, these can be added to our register for consideration in future programs.</p>
<b>Meeting Notes / Action</b>	<p>The DSG addressed the response provided above.</p> <p>The DSG also asked that if there are specific locations that the community would like to see bus shelters, then Council will take these into consideration for the new financial year i.e. 2017/18. Suggestions through the Lake Cathie Progress Association would be appreciated. It was also noted that all bus stops are 'flag-to-ride' so that buses must stop if you flag them down and if this is not happening, then Busways are to be informed.</p>

<b>Applicant</b>	Mrs Danielle Maltman
<b>Question 14 Submitted</b>	The Lake Cathie Foreshore is Crown lands which has no current or future management plan. Considering this, does the skate park project, have to go through the numerous Crown land and Council channels for approval, like the fishing platform?
<b>Comment</b>	Due to the fact that the foreshore is Crown land, there will generally always be a number of approvals required for any development of the foreshore property, where Council are trustee managers and the Crown are the owners. Council will manage the approval processes as and when these are required.
<b>Meeting Notes / Action</b>	<p>The DDE addressed the response provided above.</p> <p>In response to a question around where the fishing platform us up to, the Group Manager Community Place, Lucilla Marshall stated that there had been hold ups with some State approvals required for the platform, however this was progressing and the platform should be able to be constructed in the coming months.</p>

<b>Applicant</b>	Mr Garry Roberts
<b>Question 15 Submitted</b>	Does the Mayor and Councillors consider it acceptable for its Director of Infrastructure and Asset Management (J Sharp) to take nearly 2 months to negatively respond to our Local MP (Leslie Williams) valid community submission on behalf of her constituents concerning very relevant safety and traffic issues on Ocean Drive?
<b>Comment</b>	<p>Council's Customer Experience Charter states that correspondence should be acknowledged or responded to within 10 business days.</p> <p>Mr Roberts enquiry through Leslie Williams' office of 16 November 2015 was not received by Council until 25 November 2015. An acknowledgement was sent to Leslie Williams' office on 18 December 2015, admittedly 7 days outside of the 10 day service standard. It should be noted that it is standard practice between Council and Leslie Williams' office for Council to respond to the local members office directly if an enquiry has come through that office.</p> <p>Further, a final response was sent within 21 days of the date of receipt, which does meet Council's service standards for this category of enquiry.</p> <p>Council apologises for the delay in this instance. While we are as an organisation, always trying to improve our customer service, there will always remain circumstances outside our control that will prevent us from meeting these service standards on occasion.</p>
<b>Meeting Notes / Action</b>	<p>The Deputy Mayor responded to this in line with the above comments.</p> <p>Clr Cusato asked a question of the DSG as to when the last time traffic counters had been used on Ocean Drive was and what these traffic counts were. This question was in line with comments from Cara Dale also. The point made by Cara Dale was that if Ocean Drive is already at or approaching 10,000 vehicle movements per day, then surely this would prompt Council to upgrade the road. Cara asked if Council could not consider allocating \$200,000 to \$300,000 towards planning for the upgrade to Ocean Drive in the 2017-2018 Operational Plan.</p> <p><b>Action - The Acting DI will look into this issue and provide an update as soon as possible.</b></p>
<b>Completed Action</b>	<p><b>CRM 9686/2017</b></p> <p>Council last undertook traffic counts on Ocean Drive in 2016. These counts were between Ernest and Parry Streets and indicated an average of 7700 vehicle movements per day. Previous counts between Abel Tasman and Houston Mitchell Drive indicated an average of 7100 vehicle movements per day. Council has included funding in the 2017/18 Operational Plan for Ocean Drive corridor planning.</p>

<b>Applicant</b>	Mrs Donna Nairne
<b>Question 16 Submitted</b>	Will there be something done regarding the continued problem of vehicles parking on the footpath heading north at the bridge in Lake Cathie? This is so dangerous and needs attention.
<b>Comment</b>	Yes, Council recognise this area to be an issue for parking and as such arrangements have been made for the installation of "no parking" signage where required. Signage is expected to be in place in 6-8 weeks.
<b>Meeting Notes / Action</b>	<p>The DDE addressed the response provided above.</p> <p>The DDE also noted that Council are trying to deal with the safety issue as best we can with the space that is available at the foreshore. Council and the community need to undertake the Master planning for the site so that some of these issues may be able to be sorted out.</p> <p>It was noted that there used to be no standing signs on Illaroo, however the signs are now gone and just the poles remain.</p> <p><b>Action - the DDE committed to looking into this issue and having the signs along Illaroo Road replaced.</b></p>
<b>Completed Action</b>	Customer Reference Number 9687/2017 'No Standing' signage was installed on 9 May 2017.

<b>Question Raised from the Floor</b> 1.	At 26 Mullaway Road, there was a storm on 12 Feb 2017 and a 12 metre branch fell on this house. The dead tree is still hanging there and has not been removed. No one has come to look at the tree as yet and the resident is fed up.
<b>Meeting Notes / Action</b>	<b>Action - the DDE will have the dead tree issue investigated to understand when removal is planned.</b>
<b>Completed Action</b>	Customer Reference Number 9689/2017 Response sent to Catherine McMahon on 22 May 2017.

<b>Question Raised from the Floor</b> 2.	Can Council consider putting lights around the Community Centre to minimise vandalism?
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<b>Meeting Notes / Action</b>	<b>Action - the DSG will look at this issue in relation to the Lake Cathie Community Centre.</b>
<b>Completed Action</b>	Customer Reference Number 9691/2017 Staff have investigated this matter, however, no changes are proposed at this time.

<b>Question Raised from the Floor</b>  3.	Request the right hand turn that is painted on Ocean Drive into Talong Drive be repainted.
<b>Meeting Notes / Action</b>	<b>Action - the Director Infrastructure (DI) to see when this work might be able to be scheduled.</b>
<b>Completed Action</b>	<b>Customer Reference Number 9692/2017 and 10139/2017</b> A works request has been raised for the repainting of this right hand turn lane.

<b>Question Raised from the Floor</b>  4.	Coming from Abel Tasman up Talong Drive - there is a dual road and it is dangerous as there is no safety fence etc.
<b>Meeting Notes / Action</b>	<b>Action - the Director Infrastructure (DI) to have Council staff investigate this issue to see what remediation might be available in this area.</b>
<b>Completed Action</b>	<b>CRM 9693/2017</b> Relevant guidelines advise that for local roads in low speed environments barriers are not required.

<b>Question Raised from the Floor</b>  5.	Residents of Fiona Crescent were asked to mark dead trees in the reserve behind their property with orange bands to identify those trees for removal; however these trees are still waiting for removal.
<b>Meeting Notes / Action</b>	<b>Action - the DDE will have someone look further into this issue.</b>

<b>Completed Action</b>	Customer Reference Number 9694/2017 and CRM 1914/2017 Council inspected the trees in March 2017, and have listed them for works.
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<b>Question Raised from the Floor</b> 6.	Rainbow Beach toilet facilities are being reduced with no change rooms and this will present an issue for older users. What planning was done around this and why are we replacing the current amenities block. The Bonny Hills Progress Association may know about this, but users have not been engaged.
<b>Meeting Notes / Action</b>	<b>Action - the DSG will look further into this issue, noting that substantial community engagement has already been undertaken with regard to the new amenities block.</b>
<b>Completed Action</b>	Customer Reference Number 9695/2017 Proposed amenities will now include a combined accessible toilet and change room to address the concerns raised. Community engagement carried out in partnership with BHPA and considered appropriate with majority support for the proposal. Amenities being replaced given age and condition of asset. New location will improve utility of the reserve.

<b>Question Raised from the Floor</b> 7.	A story in the Port News today noted that a Mining Exploration Licence had been applied for in this area.
<b>Meeting Notes / Action</b>	The DDE responded and stated that Council has little information on this noting that Council has little or no role in such licences. The Local Member for Port Macquarie Leslie Williams explained that this was an exploration licence only, not a licence to mine as that would need to go through years of approvals and consultation.

<b>Question Raised from the Floor</b> 8.	Question around the tree clearing that has taken place at Beach St Bonny Hills and in general around the area and what is going to happen to Koala's etc.
<b>Meeting Notes / Action</b>	The DDE responded with the fact that Council have repeated a request of the Office of Environment and Heritage (OEH) to continue to investigate the Beach St issue as Council considers this a serious issue. Council is still waiting on a response from OEH.

Question Raised from the Floor 9.	Is it possible to have toilets near the boat ramp as there are limited toilet facilities in the area?
Meeting Notes / Action	The DDE responded that this was an issue that could be addressed in a future Master Plan for the area.

Question Raised from the Floor 10.	Need trees removed along Ocean Drive and Aqua Crescent as they are obstructing a clean line of sight for traffic, also on the corner of Elanora Drive and Ocean Drive, for turning out of Elanora Drive. The road surface is also deteriorating in this area.
Meeting Notes / Action	<b>Action - the DI will have someone inspect this area to see what might be able to be done from a vegetation clearing perspective.</b>
Completed Action	Customer Reference Number 9696/2017 Council's Recreation and Buildings team have inspected the area south of the Lake Cathie bridge to Aqua Crescent and listed works within Council's Tree Management System as a high priority. Various species were identified for minimal pruning of the path south of the bridge. Minor vegetation work will also be undertaken at the eastern end of Elanora Drive during the winter season. Elanora Drive was resealed within the past 2 years and an inspection of 26 May 2017 shows no road deterioration at this intersection. Reference number CRM 10443/2017

Question Raised from the Floor 11.	Deterioration of Ocean Drive at Miala St is an issue and there is constant water coming from Ocean Drive into the back of properties at 17 and 21 Fiona Crescent. Council does come and mow the reserve at the backs of these properties but it is always boggy due to the water.
Meeting Notes / Action	<b>Action - The DI will have someone look into this issue to understand where the water may be coming from in this area.</b>
Completed Action	Customer Reference 9697/2017 Water is retained in this Reserve due to a combination of elevated natural groundwater and the lack of private inter-allotment drainage to these properties. Roof water from these properties also drains into the Reserve which further exacerbates the groundwater issues. In addition to extensive sub soil drainage within the Reserve, construction of a private inter-allotment drainage system would be required to provide

	<p>properties fronting Fiona Crescent with a piped link to Council's downstream stormwater infrastructure, to resolve this issue.</p> <p>Council has limited funds for stormwater works and in consideration of other works priorities, remedial action in this location is not a high priority.</p>
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<p><b>Question Raised from the Floor</b></p> <p>12.</p>	<p>The Stop sign is missing from the Pacific Highway on the approach to Houston Mitchell Drive so could this please be replaced.</p>
<p><b>Meeting Notes / Action</b></p>	<p>As the Pacific Highway is on RMS controlled road, Council has no role in replacing this sign; however the Local Member for Port Macquarie Leslie Williams stated that she has already spoken with the RMS about replacing this sign.</p>

<p><b>Question Raised from the Floor</b></p> <p>13.</p>	<p>Can Council consider making Aqua Crescent / Illaroo Road a one way street.</p>
<p><b>Meeting Notes / Action</b></p>	<p><b>Action - The DI undertook to investigate this matter.</b></p>
<p><b>Completed Action</b></p>	<p>Customer Reference 9698/2017</p> <p>Best practice generally does not support making local residential streets one way for the following reasons:</p> <ul style="list-style-type: none"> <li>• Requires a one-way pair</li> <li>• Does not holistically address area-wide issues</li> <li>• Increase in travel time and length</li> <li>• Difficult to enforce and potential to be ignored</li> <li>• Speeds may increase</li> <li>• Intersections may need to be reconfigured</li> <li>• Likely to lead to confusion particularly for visitors</li> <li>• Difficulties for garbage trucks</li> </ul> <p>At this point in time altering Aqua Crescent to a one-way street is not considered a high priority.</p>